

OCG Private Lesson Cancellation Policy

- 1) *If a PRIVATE needs to be canceled or rescheduled, both call and text us at 714-981-1294 (no exceptions).*
- 2) **ALL CANCELLATIONS** must be done OUTSIDE the 24-hr to 48-hour time window prior to the lesson time & date to avoid being charged for the full cost of the lesson.
- 3) **ALL RESCHEDULES** done INSIDE the 24-hour prior to the lesson for another lesson the same day can be done for FREE, IF, the student can propose another time within 24-hours that 'works' for Dr. Petrosyan.
- 4) **ALL CANCELLATIONS & RESCHEDULES** done 24 to 48-hours or more prior to the lesson time, can be done for free, but we need to keep an eye on their frequency to run a proper service for our other Private Lesson clients so we asked you do not do this too often.